



OPERATIONAL MEMO

TITLE:	CDASS FMS TRANSITION NOTIFICATION
SUPERSEDES NUMBER:	N/A
EFFECTIVE DATE:	JANUARY 14, 2021
DIVISION AND OFFICE:	BENEFITS AND SERVICES MANAGEMENT DIVISION, OFFICE OF COMMUNITY LIVING
PROGRAM AREA:	PARTICIPANT DIRECTED PROGRAMS
KEY WORDS:	CDASS, FMS, ACUMEN, FISCAL AGENT, CASE MANAGERS, PAR, REVISION, STAKEHOLDERS, PARTICIPANT DIRECTED PROGRAMS
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APPROVED BY: COLIN LAUGHLIN	

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Purpose and Audience:

The purpose of this Operational Memo is to provide information and required action steps to Consumer Directed Attendant Support Services (CDASS) members, case managers, and stakeholders about a change in the Financial Management Services (FMS) vendors serving CDASS members.

Information:

Effective April 1, 2021, Acumen Fiscal Agent (Acumen) will no longer provide FMS) for Colorado CDASS members. Members currently enrolled with Acumen must choose another FMS vendor by February 10, 2021.

Member Transition Requirements

All CDASS members currently utilizing Acumen must transition to another FMS vendor. There are two contracted FMS vendors available to serve CDASS members: Palco and Public Partnerships (PPL). Members are encouraged to research the FMS vendors to find the best fit for their needs. Members may contact their case managers for assistance in this process.

Members and Authorized Representatives have been mailed information about the transition process and required actions to ensure continuation of services. For reference, the "Member & AR Notification of FMS Transition Letter" is attached.

Case Management Requirements

Case managers must assist members and their Authorized Representatives with transitioning to the FMS vendor of the member's choosing. Case manager follow up will vary, depending on which of the two fiscal agents the member selects. The detailed instructions can be found in the attached document "Financial Management Services (FMS) Vendor Transition Workflow for Case Managers".

Attachment(s):

Financial Management Services (FMS) Vendor Transition Workflow for Case Managers

Member & AR Notification of FMS Transition Letter

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